

## How to Place an Order or Request a Quotation

Our customer service department will be happy to provide you with a quotation or process your order. Please follow the steps below in order to accurately expedite the process.

### ► Quotations

Please provide us with the item part number, description and the quantity you are seeking by email or fax.

### ► Orders

Customer service is our number one priority. In order to ensure accuracy and quick processing we request that all orders be made by one of the following methods:

#### ■ Phone:

Contact us toll free at 800-320-4074 or direct at 760-723-5417. Please have the item part numbers, descriptions and your company information or account number available. Your order will be taken over the phone and a confirmation stating "Quote" will be sent to you via Fax or Email. You must review all information on this form, sign and fax or email it back to us in order to confirm your order. Upon receiving the signed confirmation, your order will be processed.

#### ■ Fax:

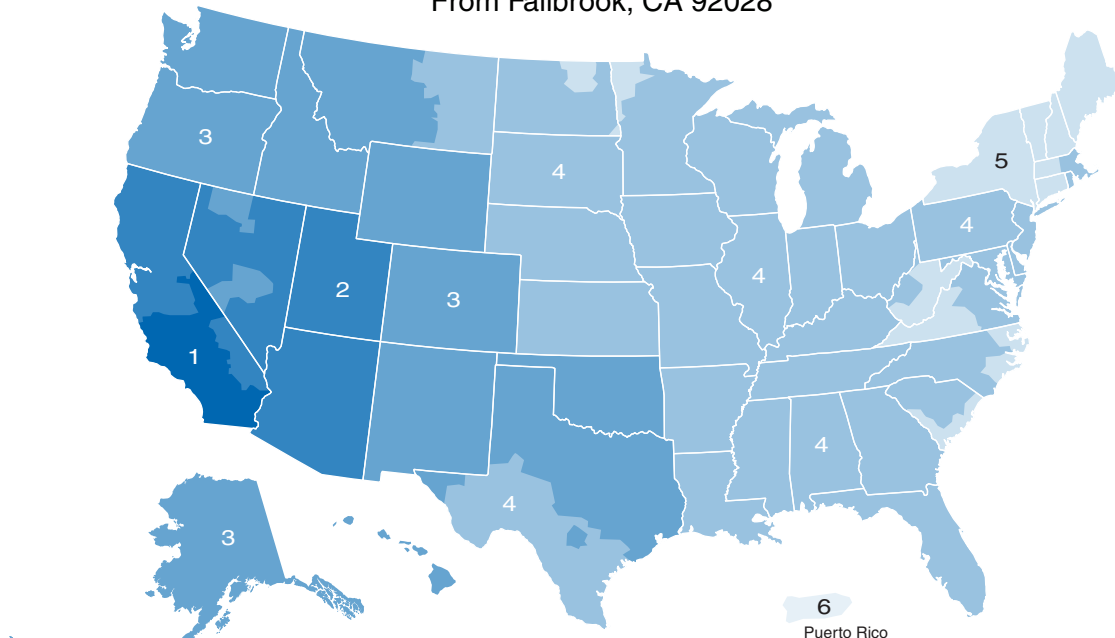
You may fax us your purchase order at 760-728-5062 which must include all the information and details as stated on our Product Order Form. Our Product Order Form has been made available to our customers as a convenience and may be used as a purchase order.

#### ■ Email:

You may email us your purchase order at sales@roultratec.com which must include all the information and details as stated on our Product Order Form. Our Product Order Form has been made available to our customers as a convenience and may be used as a purchase order.

Please review our Terms and Conditions for payment methods, shipping options and for additional information. We value your business and look forward to serving you.

### UPS GROUND ESTIMATED TRANSIT TIMES From Fallbrook, CA 92028



Number is Estimated Days in Transit